

## OBJECTIVE

Secure a rewarding, meaningful career with a responsible, engaging company. Grow both professionally and personally, learning from my colleagues and others as they learn from me.

## SOFTWARE SKILLS

### COMPUTER PROGRAMMING

PHP, Python, Visual Basic, Javascript, MySQL, HTML, CSS and others; comfortable with frameworks such as Symfony2 and Django

### ADOBE SOFTWARE

Photoshop, Illustrator, InDesign

### MICROSOFT OFFICE

Excel, Powerpoint, Word

### OPERATING SYSTEMS

Linux, Windows 7, Vista, XP, NT - and DOS

## BUSINESS SKILLS

### EXCELLENT CUSTOMER SERVICE

My experiences as both employee and entrepreneur have taught me to always strive to exceed customer expectations.

### SELF-MOTIVATED AND ADAPTABLE

I learn new tasks and material quickly with minimal guidance.

### STRONG BUSINESS ETHICS

I believe that being honest and doing the right thing are vital to building strong businesses and lasting customer relationships.

## MY EDUCATION

### WINDOWS NETWORKING FUNDAMENTALS

Honeywell Learning Center  
Golden Valley, MN • Aug 2011

### ENGINEERING (GENERAL) FIRST YEAR STUDIES

Queen's University  
Kingston, ON • Sept 2000 - Apr 2001

### ONTARIO HIGH SCHOOL DIPLOMA

South Lincoln High School  
Smithville, ON • Sept 1996 - Jun 2000  
*Awards for highest average in Computer Studies and dedication to Peer Tutoring*

## ASSETS

Detail Oriented • Well Spoken • Thrives on Challenge • Passionate • Independently Motivated  
Optimistic • Problem Solver • Innovative • Results Driven • Team Player • Progressive Thinker

## EMPLOYMENT HISTORY

### MRX Digital Sports Solutions

Web Developer

Hamilton, ON • Apr 2012 - Present

- Create web-driven products and services for national sports leagues
- Provide feedback and training to coworkers in a team-based environment
- Specialising in Interface Usability issues, focusing on effective use of UI elements, colours and verbage, providing meaningful in-app help, and responsive design

### Honeywell Building Solutions

Automation Service Technician

Stoney Creek, ON • Jun 2011 - Apr 2012

- Provide service and maintenance for building automation systems
- Produce reference material for use by newly hired technicians
- Attend meetings between Honeywell management and clients to provide technical knowledge and act as service liaison

### Self Employed as Definitely.ca

Programmer, Designer, Manager

Welland, ON • Jun 2001 - Present

- Provide Web and Graphic design for a variety of business and non-profit clients
- Provide technical support for website and e-mail issues, as well as small office equipment and Linux web servers
- Regularly work with SQL Databases containing customer data and financial transactions

### Glanfield Marketing Solutions

Programmer, Designer, Customer Service

Welland, ON • Apr 2007 - Jun 2009

- Developed and maintained multiple websites and web-based applications, including a social website driven by user-created content
- Produced graphics and website designs for internal use and external clients
- Provided technical and billing support for customers

### Sitel Corporation

Technical Support Agent

St. Catharines, ON • Sept 2006 - Apr 2007

### Direct Energy Business Services

Automation Service Technician

Mississauga, ON • Aug 2004 - July 2006

- Developed training and reference materials used by other technicians
- Assisted with training of new technicians
- Provided service and maintenance for building automation systems
- Triaged or repaired building issues remotely after-hours

## COMMUNITY INVOLVEMENT

- Founder & Organiser of PHP Niagara, a local meetup group for PHP users and web developers
- Volunteer and Mentor with Big Brothers Big Sisters of South Niagara
- Ongoing participant in BBBS "Bowl for Kid's Sake" and the Rankin Run
- Provide free painting lessons at local gaming store
- Assisted with charity barbeques for the Children's Miracle Network

## POINTS OF INTEREST

- I worked with the Ontario Ministry of Transportation in their Y2K preparedness lab at the age of 18
- I began computer programming at the age of 6, using Extended Color Basic on a Tandy TRS-80
- I enjoy being creative in my free time, and can often be found painting, sculpting, drawing, or baking